

How to Join Neighbors



Download the Neighbors App on your mobile phone or device. It is free and you do not have to have the ring doorbell or any other video security device to participate.

1. Choose your device below and click the link to download the free 'Neighbors by Ring' app:
 - Apple Store for iPhone and iPad click here: [iOS \(Apple\)](#)
 - Google Play store for Android phones click here: [Android](#)
 - Fire/Amazon visit Amazon store and search 'Neighbors by Ring' in apps and games. Click here: [FireOS](#)
2. Once the app is downloaded, follow the instructions to set up a free account with your name and address. NOTE: If you are not at your primary residence when you download the app, enter your address rather than click 'current location'.
3. That's it! You can go to settings in the app and customize Neighbors to select your interests, what updates you wish to receive and how often you wish to see them. To choose what shows in your feed click 'Quick Filters'.
4. When Marlboro Township Police Department posts an alert it will appear in your feed or as a notification, depending on your settings.
5. FAQs
 - I do not have a Ring Doorbell or any other video surveillance system. Should I still participate?
 - Yes! You won't be able to provide video footage to assist with an ongoing investigation but you will be able to see notices, alerts and updates from the Marlboro Police and your neighbors.
 - I have another brand video surveillance system. Can I help the police?
 - Yes! If the police need assistance with an ongoing investigation, they will post an alert requesting video footage and any brand video can

be uploaded to Neighbors or given to the police. Plus the police can target alerts and requests for assistance to specific locations or neighborhoods in town.

- I have privacy concerns.
 - Police can only see what you share to them or publicly on the app and cannot access your surveillance video or any other personal information.
- New! 'My Pets' in settings.
 - Have pets? Add their profiles including pics, allowing you to store photos and information about your pet that can help you and neighbors find a lost pet using a Lost Pet post.
- Who monitors what gets posted on Neighbors?
 - Neighbors reviews all posts and comments before they are posted. For more visit Neighborhood guidelines under settings. If you see a post or comment that you believe violates their guidelines, send an email to communityalert@csring.com
 - Please report crimes or concerns directly to the Marlboro Township Police Department at 732-536-0100. Dial 9-1-1 for crimes in progress.

Remember to keep your home and vehicle safe! Removing valuables (wallet, keys, handbags, garage door openers), lock your car and take the fob inside. Make sure house windows and doors are locked, garage doors closed, and set a house alarm if you have one. Keep your key fobs out of sight. Do not leave them on a hook by the door or visible from the windows.

If you did not yet register to have an 'I Took the Pledge' lawn sign delivered to your home, you can do so now. Click here: [Take the Pledge](#)

Remember, *See Something. Say Something. We Will Do Something.* Together, we will make a difference.

Mayor Jon Hornik
Chief Peter Pezzullo

